

New Procedures at Brian Algood Army Community Hospital

Submitted by retiree Mr. Bob Henault, member of the USFK Retiree Council

I just came out of a Health Care Advisory Council (HCAC) meeting at the Brian Algood Army Community Hospital (121 CSH) and some changes to health care are explained below:

The BAACH is now requiring Medical ID cards for all users, except Active duty military. This is an Army wide requirement. Go to the Patient Administration Office (PAD) and fill out a simple form (I have attached [DD Form 2569](#), one per member) including questions about any additional insurance. To get a Medical ID Card for you and your dependents and you can either bring your dependents or their ID card to register. If you or your family members go in for an appointment and this is not done you/they will be sent to PAD to register, so suggest you do ASAP. The whole process should takes less than 10 minutes.

They are offering a program called TRICARE Plus. You will still be TRICARE Standard, but given a primary care provider and have the same priority as TRICARE Prime for appointments. To enroll go to the TRICARE Office at the hospital and see a service representative. They will have you fill out a simple form, put you in the system, and give you a primary care provider. Takes less than 10 minutes. If you are not sure if you are enrolled in TRICARE Plus you can call the TRICARE Service Center at 736-7236 and ask.

They are very friendly.

There are a lot of no shows at clinics in BAACH and it cost tax payers \$2.5 million in 2009. The Commander wants to lower that as much as he can because this money would help get move providers at BAACH, which also help us. So please if some reason you can't make an appointment call and cancel, so they can call next person on the list.

The Hospital Commander did ask that I pass the word out that retirees should not be offended if asked during their hospital visit if they have third party insurance. This allows the hospital to collect reimbursement from your insurance company that goes back into the hospital to provide better support (hire more doctors and medical staff) and keep costs down.

Embedded Secure Document

The file <http://www.rao-osan.com/retact/info/Forms/dd2569.pdf> is a secure document that has been embedded in this document. Double click the pushpin to view.

