

CURRENT AS OF 050422

EAMC-DS

7 NOV 04

MEMORANDUM FOR Retired Military Members and Their Family Members

SUBJECT: Availability of Dental Care at Dental Clinic #2

1. Dental care for retirees and their family members is provided at Dental Clinic #2 on a space-available basis, subject to demands on resources from the active duty and active duty family member populations supported by the clinic. Public law and Army regulations mandate the following priorities of treatment: 1) active duty soldiers, 2) family members of active duty soldiers and 3) retired military members and their family members.
2. The demand for dental services from active duty soldiers and their family members is not being satisfied. There is a large shortfall in the number of appointments available to meet the demands of the active duty soldiers and their family members. Due to our legal and regulatory obligations to satisfy the appointment demands of the active duty soldiers and their family members before those of all other beneficiary groups, all available Dental Clinic #2 resources must be dedicated to these two highest-priority groups.
3. **Currently, space-available care for retired military members and their families is limited to emergency care.** Routine scheduled appointments for examinations, cleanings, fillings and other treatments will not be available.
4. Emergency treatment continues to be available during sick-call hours from 0730-1000, Monday – Friday. This service is for conditions such as significant pain, trauma, and infections and does not necessarily provide definitive care for all conditions. The purpose is to stabilize the emergency situation when time and resources may not allow the final treatment to be provided.
5. Mandated priorities of care must be followed when resources are inadequate to meet overall demand. Our goal is to provide the highest level of care to retirees and their family members we can while still complying with required priorities of care.
6. This memorandum replaces any previous memorandums issued describing the availability of dental care at DC #2.

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